



TVS-473e-4G (Legacy)

CPU	AMD R-Series RX-421BD 4-core processor, burst up to 3.4 GHz
CPU Architecture	64-bit x86
Graphic Processors	Embedded Radeon™ R7 Graphics Processor
Floating Point Unit	Yes
Encryption Engine	Yes (AES-NI)
Hardware-accelerated Transcoding	Yes
System Memory	4 GB SODIMM DDR4 (2 x 2 GB)
Maximum Memory	64 GB (4 x 16 GB)
Memory Slot	4 x SODIMM DDR4 For dual- or quad-DIMM configurations, you must use a pair of identical DDR4 modules. Note: Use only QNAP memory modules to maintain system performance and stability. For NAS devices with more than one memory slot, use QNAP modules with identical specifications. Warning: Using unsupported modules may degrade performance, cause errors, or prevent the operating system from starting.
Flash Memory	512 MB (Dual boot OS protection)
Drive Bay	4 x 3.5-inch SATA 6Gb/s, 3Gb/s
Drive Compatibility	3.5-inch SATA hard disk drives 2.5-inch SATA hard disk drives 2.5-inch SATA solid state drives
Hot-swappable	Yes The following are not hot-swappable: M.2 SSDs, SSD cache drives, SSDs using PCIe expansion slots.
M.2 Slot	2 x M.2 2280/2260 SATA 6Gb/s slots The M.2 SSD is not included as standard. M.2 SSD operations can easily generate excessive heat. It is recommended to install a heatsink (from QNAP or a third-party provider) on the M.2 SSD.

SSD Cache Acceleration Support	Yes
Gigabit Ethernet Port (RJ45)	4 Expandable with an optional PCIe adapter
10 Gigabit Ethernet Port	Optional via a PCIe adapter
Wake on LAN (WOL)	Yes
Jumbo Frame	Yes
PCIe Slot	2 Slot 1: PCIe Gen 3 x4 Slot 2: PCIe Gen 3 x4
USB 3.2 Gen 1 port	4
USB 3.2 Gen 2 (10Gbps) Port	Optional via a PCIe adapter
USB QuickAccess	1 x USB 3.2 Gen 1 Micro-B
IR Sensor	Yes (QNAP RM-IR004)
HDMI™ Output	2, HDMI™ 1.4b (up to 3840 x 2160 @ 30Hz)
Audio Input	2 x 3.5mm dynamic microphone input jacks
Audio Output	1 x built-in speaker, 1 x 3.5mm line out jack (for amplifiers or speakers) You cannot use the speakers and the line-out jack simultaneously.
Form Factor	Tower
LED Indicators	Status/Power, USB, LAN, Drive 1-4, M.2 SSD 1-2
LCD Display/ Button	Yes
Buttons	Power, Reset, USB Auto Copy
Dimensions (HxWxD)	7.41 × 7.85 × 11.01 inch
Weight (Net)	10.8 lbs
Weight (Gross)	13.34 lbs
Operating Temperature	0 - 40 °C (32°F - 104°F)
Storage Temperature	-20 - 70°C (-4°F - 158°F)
Relative Humidity	5-95% RH non-condensing, wet bulb: 27°C (80.6°F)
Power Supply Unit	250W, 100-240V AC, 50-60Hz, 3.5A
Power Consumption: Disk Standby Mode	33.24 W

Power Consumption: Operating Mode, Typical	56.23 W Tested fully populated with 2TB hard drives.
Fan	System fan: 1 x 120mm CPU fan: 1 x 60mm
System Warning	Buzzer
Kensington Security Slot	Yes
Standard Warranty	2
Max. Number of Concurrent Connections (CIFS) - with Max. Memory	1200

Note: Use only QNAP memory modules to maintain system performance and stability. For NAS devices with more than one memory slot, use QNAP modules with identical specifications and refer to the hardware user manual to install compatible QNAP memory modules.

Warning: Using unsupported modules may degrade performance, cause errors, or prevent the operating system from starting. QNAP reserves the right to replace partial parts or accessories if the original is no longer available from its manufacturer/supplier. Any replacement would be fully tested and verified to meet strict compatibility and stability guidelines and will deliver identical performance to the original.

The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

Product images are for illustrative purposes only and may differ from the actual product. Due to differences in monitors, colors of products may also appear different to those shown on the site.

Designs and specifications are subject to change without notice.